

YAV Questionnaire - Programme Exit

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The long-term goal of our YAV programme is to encourage a diverse range of people to consider jobs in the NHS. We want to see what kind of impact our YAV programme has had on you.

Now that you are coming to the end of your YAV programme, we would be very grateful if you would complete this survey. You may remember completing a similar survey when you joined the programme.

There are no right or wrong answers and your name (if you give it) will not be linked with any of your answers. All questions are optional, but it would be a great help to us if you could fill in as much as you can.

Thanks for your help and thanks again for making a real difference to our team over the last six months!

A. How has volunteering changed your understanding of what it's like to work in a hospital / in the NHS? (tick all that apply)

- I am more aware of the diversity of careers within the NHS
- I am more aware of the different levels of workers within roles (ie: Nurse Auxiliary vs Sister, Registrar vs Consultant)
- I am more aware of the processes and procedures that go into protecting patients (ie: confidentiality, hygiene, recording information systematically, etc)
- I am more aware of the personal qualities and skills that would be needed to pursue a career in the NHS
- I am more aware of the various challenges and pressures facing NHS staff
- I already had a good understanding of this, which hasn't changed

B. Has volunteering led you to consider a healthcare or other career in the NHS? (tick one)

- Yes, I wasn't considering working for the NHS, but I am now
- Yes, I already wanted to work for the NHS and I still do
- No, I didn't want to work for the NHS and this hasn't changed
- No, I was considering working for the NHS, but I don't think I want to now
- I haven't considered it yet

C. How has completing the YAV programme made you feel about volunteering again? (tick one)

- My YAV experience has made me want to volunteer again and I have already taken on (or am in the process of arranging) my next volunteer position
(Please tell us where _____)
- My YAV experience has made me want to volunteer again at some point in the future
- My YAV experience has made me unsure as to whether I'll volunteer again or not*
- As a result of my experience on the YAV programme, I don't think I'll volunteer again*

* If you ticked one of these boxes, please tell us why _____

D. Have your educational aspirations changed as a result of volunteering? (tick one)

- Yes, I now intend to take my education further than I originally planned
- Yes, I now intend to leave education earlier than I originally intended
(Please tell us why _____)
- No, my educational aspirations are the same

E. What do you feel have been the top three benefits to you of your volunteering? (1=most important)

- I feel more confident / capable / responsible

- I feel more able to take control of decisions about me
- I feel I am contributing to society/my community
- Connecting with people socially / feeling more outgoing
- Making professional connections
- Learning about a possible new career
- It's helped me to get a job
- Continuing my educational journey / moving back into education, or now being able to do these things
- Inspired a lasting commitment to volunteering / contributing to my community
- Something else (please state _____)

F. What is the most important thing could we improve to make the YAV experience better? (tick one)

- Application process
- Induction (general or local inductions)
- The way we communicate with you
- Expenses claims process
- Volunteer recognition
- Mandatory training
- Optional Communication/Leadership training
- Something else (please state _____)

G. Did your volunteering meet your expectations? (tick one)

- Yes, the experience exceeded my expectations
- Yes, the experience met my expectations
- No, it wasn't what I expected (Why _____)
- I didn't know what to expect when I started

H. Did you find the optional Communications and Leadership training to be useful? (tick one)

- Yes, I found it to be very useful
- Yes, I found it to be somewhat useful*
- No, I didn't find it to be very useful*
- No, I thought it was a waste of time*
- I didn't complete any optional training
- I didn't know optional training was available

* If you ticked one of these boxes, please tell us why or what we could do to improve things:

If you completed optional modules, how many did you complete in total? (tick one)

- 1
- 2
- 3
- 4
- 5
- 6

I. Did you participate in our mentoring programme?

- Yes, I had a healthcare mentor
- Yes, I had a mentor from a non-healthcare profession
- No, I chose not to have a mentor
- I didn't know there was a mentoring programme

If you had a mentor, did you find it to be useful to your educational/career thoughts or progression?

- Yes, it has really helped me
- Yes, it helped me a bit
- I'm not sure*
- No, I didn't find it to be very helpful*

* If you ticked one of these boxes, please tell us why _____

J. Would you encourage others to volunteer here / elsewhere? (tick one)

- Yes, I would encourage others to volunteer here
- Yes, I would encourage others to volunteer in general, but not necessarily here*
- No, I wouldn't encourage others to volunteer here*

* If you ticked one of these boxes, please tell us why _____

K. What's the next step for you? (tick all that apply)

- Starting a new type of education or training, or applying for this
- Completing an existing type of education or training
- Starting a new job
- Job hunting
- Starting a new volunteering position elsewhere
- Volunteering for us on a different programme
- Returning to family/home commitments
- I'm not sure
- Something else (please specify _____)

L. Is there anything else you'd like to tell us about your experience?

Thank you for your time! One final question:

If you haven't already, would you be willing to contribute a short video case study about your YAV experience?

- Sure
- No thanks

If yes, please tell us your name _____

Alternatively, you can submit a quote that we can use to show the impact of the programme here:

If you do this, please tell us at least your first name and your current age. Your quote may be used on our website, in Impact Reports/presentations and in print in connection with the YAV programme only. Thanks!