

Pears iwill peers

Supporting young volunteers – try ...

- **Peer Volunteer Support:** Mentors can accompany young volunteers on their first day of placement and induction, visit later and provide advice/support.
- **Creating meaningful and attractive volunteer roles** linked to individuals' career or social aspirations. Examples include work on the Ward Shop Trolley and an 8-12 week rotation placement.
- **Flexibility for retention rates.** Offer wide ranging admin roles outside of healthcare e.g. Front house work (outpatient, flower and retail work).
- **Creating a young volunteers liaison group:** invite young volunteers to come together and discuss their experiences and roles.
- **Closing recruitment** if needed to ensure you **maintain enough meaningful roles** for your current volunteers.

Debriefing by...

- Having an **accessible office space** that volunteers feel able to approach
- Having **volunteer staff available** at all times when a young person is volunteering in the hospital. The first couple of weeks are key!
- **Running weekly sessions to talk about 'highs and lows'** – (highlight and a low of the week).
- **Celebration events** to bring together all the young volunteers to say thank you.